

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

FIRST-CLASS MAIL AND PERIODICALS
SERVICE STANDARD CHANGES, 2021

Docket No. N2021-1

**RESPONSES OF THE UNITED STATES POSTAL SERVICE
WITNESS STEPHEN HAGENSTEIN TO QUESTIONS POSED DURING
HEARINGS**
(June 16, 2021)

The United States Postal Service hereby provides the responses of witness Stephen Hagenstein to questions raised during his appearance at hearings in this docket on June 9, 2021, at transcript pages 262 and 267-68. Citations to questions are provided, with questions paraphrased then followed by the responses.

Respectfully submitted,
UNITED STATES POSTAL SERVICE

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June 16, 2021

**RESPONSES OF USPS WITNESS HAGENSTEIN TO QUESTIONS RAISED
DURING HEARINGS**

Tr. 1/262:9-18: How often do cross-docking operations at STCs lead to misdirected or missorted mail?

RESPONSE:

I do not have responsive information to this question. Our Service Performance Measurement system (SPM) does not currently measure impacts from STCs. These impacts would appear as either transit failures or origin missent.

**RESPONSES OF USPS WITNESS HAGENSTEIN TO QUESTIONS RAISED
DURING HEARINGS**

Tr. 1/267:14 – 268:7: Regarding processing facilities that you used as the nodes in the transportation model, does the model include or exclude any processing facilities which the Postal Service announced in April 2021 that would be scheduled for consolidation this calendar year?

RESPONSE:

The transportation model excludes the facilities announced in April 2021 for which operational mail moves would be implemented later this calendar year.